

Senstar Symphony Lenel OnGuard Integration Guide





Contents

Introduction	3
Lenel OnGuard	
Integration	Δ
Authorize a Windows user account	
Install Lenel OnGuard	
Configure Windows Management Instrumentation	
Allow Windows Management Instrumentation traffic through the firewall (OnGuard)	
Configure DCOM (OnGuard)	
Start the LS Linkage Server service	
Configure the DataCondulT platform	
Configure the Symphony services	
Allow traffic through the firewall (Symphony)	
Configure DCOM (Symphony)	
Add an OnGuard device to Symphony	
Add the Lenel Listener	
Rules	
Create a rule	
Create an event	
Create an action set	
Create a schedule	
Legal information	9



Introduction

Senstar Symphony is an award-winning, intelligent video surveillance software that offers a single, innovative, and open IP video platform for video management, video analytics, system integration, and alarm management.

Symphony installs on standard IT hardware, supports both analog and IP cameras from hundreds of manufacturers, provides a feature-rich, easy-to-use interface, and incorporates IT friendly features to make administration simple. The Symphony Server can reside on a single computer or multiple computers in a server farm.

Symphony comprises two main components: the Symphony Server and the Symphony Client. You can use the server configuration interface to configure the Symphony Server and the client interface to interact with the cameras connected to Symphony.

Symphony also includes the Symphony Web Client and the Symphony Player. The Web Client provides functionality similar to the Client, but in a Web browser and without requiring installed software. The Player allows you to play video files that you export from Symphony.

Lenel OnGuard

Lenel OnGuard® is a security management solution that offers access control and alarm monitoring for multiple sites.



Integration

You can integrate Lenel OnGuard with Symphony to allow Symphony to use events from OnGuard to trigger alarms.

To integrate OnGuard, complete the following workflow:

- On the computer that hosts the Lenel OnGuard, perform the following tasks:
 - a. Authorize a Windows user account.
 - b. Install Lenel OnGuard.
 - c. Configure Windows Management Instrumentation.
 - d. Allow Windows Management Instrumentation traffic through the firewall.
 - e. Configure DCOM.
 - f. Start the LS Linkage Server service.
 - g. Configure the DataCondulT platform.
- 2. On the computer that hosts the Symphony Server, perform the following tasks:
 - a. Add the Lenel Listener service.
 - b. Configure the OnGuard connection.
 - c. Add OnGuard devices to Symphony.
 - d. Create an alarm in the Symphony server configuration interface.

Authorize a Windows user account

- On the computer that will host the OnGuard server, create a Windows user account or select a Windows user account from Active Directory.
- 2. Grant the Windows user account administrator permissions.

Install Lenel OnGuard

Install the Lenel OnGuard software. For instructions, see the Lenel OnGuard Installation Guide at www.lenel.com or on the installation media.

Configure Windows Management Instrumentation

On the computer that will host the OnGuard server, grant permissions for all actions to the authenticated Windows user account for both the CIMV2 and OnGuard namespaces. For more information, see the Authorize WMI users and set permissions page at Microsoft TechNet.

Allow Windows Management Instrumentation traffic through the firewall (OnGuard)

On the computer that hosts the OnGuard server, allow Windows Management Instrumentation traffic through the firewall. For more information, see the Setting up a Remote WMI Connection page on the Microsoft Developer Network.

- 1. On the computer that hosts the OnGuard server, run the command prompt as an administrator.
- 2. Type netsh advfirewall firewall set rule group="windows management instrumentation (wmi)" new enable=yes and press Enter.

Configure DCOM (OnGuard)

- 1. On the computer that hosts the OnGuard server, click **Start** > **Run**.
- 2. Type DCOMCNFG and click OK.



- 3. In the Component Services box, click Component Services > Computers > .
- 4. Right-click My Computer and click Properties.
- 5. Click the COM Security tab.
- 6. In the Launch and Activation permissions, click Edit Limits.
- 7. If the ANONYMOUS LOGON user account is not in the list, perform the following tasks:
 - a) Click Add.
 - b) Type ANONYMOUS LOGON and click Check Names.
 - c) Click OK.
- 8. For both the ANONYMOUS LOGON and authenticated Windows user accounts, perform the following tasks:
 - a) Click the user account.
 - b) In the **Permissions for Distributed COM Users** pane, allow all of the permissions.
- 9. Click OK.

Start the LS Linkage Server service

- On the Administration > System Options page, configure the Linkage Server Host to be the local machine.
- 2. In the System Management Console, perform the following tasks:
 - Start the LS Linkage Server service.
 - b) Start the LS Communication Server service.
 - c) Set the LS Application Server service to log on as the authorized Windows user account and start the service.

Configure the DataCondulT platform

For more information, see the DataCondulT User Guide at http://www.lenel.com.

- 1. Link the directory that contains the authorized user account to OnGuard.
- Create an OnGuard user account with System Admin permission and link it to the authorized user account.
- 3. Configure the OnGuard user for single sign-on.

Configure the Symphony services

- 1. Set all of the Symphony services to log on as the authenticated Windows user account.
- 2. Restart the Symphony services.

Allow traffic through the firewall (Symphony)

On the computer that hosts the Symphony Server, allow Windows Management Instrumentation traffic through the firewall. For more information, see the Setting up a Remote WMI Connection page on the Microsoft Developer Network.

- 1. On the computer that hosts the Symphony Server, run the command prompt as an administrator.
- 2. Type netsh advfirewall firewall set rule group="windows management instrumentation (wmi)" new enable=yes and press Enter.

Configure DCOM (Symphony)

- 1. On the computer that hosts the Symphony Server, click **Start** > **Run**.
- 2. Type DCOMCNFG and click OK.



- 3. In the Component Services box, click Component Services > Computers.
- 4. Right-click My Computer and click Properties.
- 5. Click the COM Security tab.
- 6. In the Launch and Activation Permissions pane, click Edit Limits.
- 7. If the ANONYMOUS LOGON user account is not in the list, perform the following tasks:
 - a) Click Add.
 - b) Type ANONYMOUS LOGON and click Check Names.
 - c) Click OK.
- 8. For both the ANONYMOUS LOGON and Distributed COM User accounts, perform the following tasks:
 - a) Click the user account.
 - b) In the **Permissions** pane, allow all of the permissions.
 - c) Click OK.
- 9. In the Access Permissions pane, click Edit Limits.
- 10. For both the ANONYMOUS LOGON and Distributed COM User accounts, perform the following tasks:
 - a) Click the user account.
 - b) In the **Permissions** pane, allow all of the permissions.
 - c) Click **OK**.
- 11. Click **OK**.

Add an OnGuard device to Symphony

- 1. In the Symphony server configuration interface, click **Devices**.
- 2. Click Access Devices.
- 3. In the Manufacturer field, select Lenel.
- 4. In the **Database** field, type IP address of the computer that hosts the OnGuard server and database.
- 5. In the **Server** field, select the computer that hosts the Symphony Server to which to add the OnGuard device.
- 6. In the **Username** field, type the username for the authenticated Windows user account.
- 7. In the **Password** field, type the password for the authenticated Windows user account.
- 8. In the **Sources** list, select the input sources from the OnGuard device for Symphony to monitor.
- 9. Click Save.

Add the Lenel Listener

- On the computer that hosts the Symphony Server, run the command prompt as an administrator.
- 2. Type sc create "AI Lenel Listener" binPath= "C:\Program Files (x86)\Aimetis \Symphony Server v7\ bin\LenelListener.exe" and press Enter.
 - Important: Type the text (including spaces) exactly as it appears above.
- 3. Start the service.

Rules

Symphony can generate alarms from rules. Rules include events, action sets, and schedules.

You create rules in the server configuration interface. When you create a rule, you either associate existing events, action sets, and a schedule with the rule, or you create new events, action sets, and a schedule for the rule.



An event triggers a rule. Examples include events from video analytics, camera inputs, and access devices.

An action set defines the actions that Symphony takes when an event triggers a rule. Examples include displaying or recording footage from a camera, sending an email, and switching a relay.

A schedule defines when a rule is active. An event must occur during an active time in the schedule to trigger a rule.

When a rule is enabled, the occurrence of an event associated with the rule during an active period in the rule's schedule causes Symphony to perform the actions defined in the rule's action set.

Create a rule

You can create a rule to trigger actions in Symphony.

- 1. In the Symphony server configuration interface, click **Rules** > **Rules**.
- 2. Click Add.
- 3. Type a name for the rule.
- 4. Enable or disable the rule.
- 5. Add an existing event to the rule or create a new event to add to the rule.
- 6. If you add multiple events to the rule, select how the events must occur to trigger the rule.
 - Select in sequence to trigger a rule when the events occur in the order in which the server configuration interface lists the events.
 - Select within a time period of and specify the number of seconds to trigger an rule when all of the events occur in the specified time period.
- 7. Add an existing action set to the rule or create a new action set to add to the rule.
- 8. Add and existing schedule to the rule or create a new schedule to add to the rule.
- 9. Click Save.

Create an event

You can create an event that triggers the Face Recognition rule.

- 1. In the Symphony server configuration interface, click **Rules** > **Events**.
- 2. Click New Event.
- 3. Type a name for the event.
- 4. To add a device, perform the following tasks:
 - a) Click Add Devices.
 - b) Select the device.
 - c) Click OK.
- 5. Perform one of the follow tasks:
 - If you add a camera, select the video engine and configure how it triggers a rule.
 - If you add a metadata device, select the input and configure how it triggers a rule.
 - If you add an access control device, select the readers and inputs, and configure how they trigger a rule.
- 6. Click Save.

Create an action set

You can create an action set to determine what actions Symphony takes when rule is triggered.

- 1. In the Symphony server configuration interface, click **Rules > Action Sets**.
- 2. Click New Action Set.



- 3. Type a name for the action set.
- 4. In the Alarm list, select the cameras to view when an alarm occurs.
- 5. In the **Choose a Camera** list, select the device that displays the alarm in its timeline.
- 6. To select where the alarm appears, perform one of the following tasks:
 - To associate the alarm with a camera and display the alarm in a camera timeline, select the camera in the **Choose a Camera** list.
 - To associate the alarm with a map and display the alarm on the map, select the map in the **Choose a Map** list.
- 7. In the **Record** list, select the cameras that record footage when an alarm occurs.
- 8. To add other actions, perform the following tasks:
 - a) In the Pick an item list, select an action.
 - b) Click Add.
 - c) Configure the settings for the action.
- 9. Click Save.

Create a schedule

You can create a schedule to determine when a rule is active.

- 1. In the server configuration interface, click **Rules > Schedules**.
- 2. Click Add Schedule.
- 3. Type a name for the schedule.
- 4. Define the active and inactive times for the schedule.
- 5. If required, add exceptions to the schedule.
 - a) Select a date.
 - b) Select whether to repeat the exception every year on that date.
 - c) Click Add Exception.
 - d) Define the active and inactive times for the exception.
- 6. Click Save.



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